



Inside Wire Maintenance Service:

What is Inside Wire Maintenance?

Provides for repair or replacement of damaged telephone wiring and jacks in your home.

Why should I have Inside Wire Maintenance?

Peace of mind. If you experience problems with your phone line such as static, cutoffs, or trouble hearing or being heard, and it is caused by damage to your wiring or jacks, a service technician will come to your home, locate the cause and repair the damage for no charge.

What is covered by Inside Wire Maintenance?

Wiring and jacks installed by Gridley Telephone Co. personnel, plus wiring and jacks installed by others that are in compliance with ICC Rules and Regulations for Customer Provided Inside Wiring.

What is not covered by Inside Wire Maintenance?

Telephones, answering machines, cordless phones, or any other customer premise equipment; wiring destroyed by fire, flood, or natural disaster; wiring connecting separate buildings; wiring for new construction.

What is the cost of Inside Wire Maintenance?

The cost for Inside Wire Maintenance is \$2.00 per line, per month for residential customers and businesses who subscribe to phone service, and \$8.00 per line, per month for residential and businesses who do not subscribe to phone service.

When does Inside Wire Maintenance take effect?

Inside Wire Maintenance becomes effective immediately for new customers and thirty days after sign-up for existing customers. A six-month minimum agreement is required.

How do I subscribe to Inside Wire Maintenance?

Contact Gridley Telephone Co at 309-747-2221 to subscribe.