## **Broadband Facts**

Gridley Telephone Co. Internet: Up to 20 Mbps IO

Fixed broadband consumer disclosure

Monthly Price	\$54.95
This Monthly Price is an introductory rate.	NO
This Monthly Price requires a contract.	NO
Additional Charges & Terms	
Provider Monthly Fees	\$0.00
One-time Connection Fee of Broadband Service	\$20.00
Early Termination Fee	\$0.00
Government Taxes	\$0.00
Optional In Home WIFI monthly charge	\$3.99

Discounts & Bundles <a href="https://www.gridtel.com/bundles-GTC.html">https://www.gridtel.com/bundles-GTC.html</a>

The above link will take you to available billing discounts and pricing options for broadband services bundled with telephone and use of your own equipment, like routers.

## **Speeds Provided with Plan**

Typical Download Speed up to. 20 Mbps
Typical Upload Speed up to. 10 Mbps
Typical Latency 20 ms

Typical packet loss

Data Included with Monthly Price

Charges for Data Usage \$0.00

UNLIMITED

## **Network Management Policy**

 $\underline{\text{https://www.gridtel.com/pdfs/2018gridcomnetworktransparencystmt\_06152018.pdf}}$ 

Privacy Policy <a href="https://www.gridtel.com/privacypolicy.pdf">https://www.gridtel.com/privacypolicy.pdf</a>

Customer Support Phone: (309)747-2221

WESITE: <a href="https://www.gridtel.com">https://www.gridtel.com</a>

Service Inquiries Complaints

Gridley Telephone Co. To submit complaints to the FCC:

<u>info@gridcom.net</u> <u>https://www.fcc.gov</u> 309-747-2221 888-225-5322

Learn more about the terms used on this label by visiting the

Federal Communications Commission's Consumer Resource Center

https://www.fcc.gov/consumer

Unique Plan Identifier: F0003710597D020U010GTC2221